

Mamas & Papas' Best Price Guarantee Terms & Conditions

Mamas & Papas' Best Price Guarantee is all about giving you the best value. At Mamas & Papas we do everything we can to ensure you get the best price on the market, including matching our prices to Competitors ("Price Match").

1. The promoter is Mamas & Papas (Retail) Limited a company incorporated in England and Wales with company registration number 01529849 and whose registered office is situated at Colne Bridge Road, Huddersfield, HD5 0RH.
2. Mamas & Papas offers Price Match against Mamas & Papas brand products and third party branded products including but not limited to: Joie, Bugaboo, Cybex and Tommee Tippee which are available to be sold in Mamas & Papas stores and online at www.mamasandpapas.com or www.mamasandpapas.com/en-ie ("Product(s)").
3. If, within 14 days of ordering Product(s) from Mamas & Papas (either instore or online at www.mamasandpapas.com or www.mamasandpapas.com/en-ie), you find the Product(s) advertised by a Competitor for a price which is lower than the price of your order, we will Price Match for you.
4. In order to be categorised as a high street competitor the company must trade in the UK both online and in store and must offer a substantial range of products. The company must appear on the UK high street or in a similar location such as a shopping centre or retail park.
Excludes any Competitor closing down or entering administration ("Competitor").
5. For the avoidance of doubt, Mamas & Papas does not deem online only businesses or online only companies with show rooms, auction sites, factory outlets, market stalls or home shopping channels as Competitors.
6. The Competitors Product must be the same: i) make ii) model iii) colour iv) size v) sold with the same guarantees, warranties and conditions of sale in order to be eligible for a Price Match. The Competitors Product must be in stock and available for immediate delivery.
Excludes any Competitors pre-order option.
7. In order to redeem any Price Match please visit one of our Mamas & Papas stores: <https://www.mamasandpapas.com/en-gb/store-finder> or email Customer Care at contact.us@mamasandpapas.com.
8. In the event that a Competitor offers a bundle discount, Mamas & Papas will match the price of the Competitors bundle if: (i) the bundle is available to all customers; and (ii) the individual products contained within the bundle are identical Products; and (iii) each individual Product contained within the bundle is available to be sold in Mamas & Papas stores and online. For the avoidance of doubt if all of the individual products contained in the Competitors bundle can be bought from the Competitor individually at full price, we will not Price Match.

9. If a Competitor offers a Deliver & Build service or similar service, Mamas & Papas may lower the combined price of the furniture and the fitting service, if the Competitor's service is of the same level of quality as Mamas & Papas. For the avoidance of doubt timescales, quality of materials and any accreditation or qualifications awarded to the fitting team will be considered when determining if the Competitor's service is of the same level as Mamas & Papas.
10. Mamas & Papas will Price Match Competitors temporary discounts and special offers published at the point of purchase. **Excludes any Competitors loyalty based rewards and other promotions such as express delivery, extended warranties, trade-ins, cash back and negotiated prices for groups such as account holders.**
11. Mamas & Papas reserve the right to withdraw or vary these terms. For the avoidance of doubt, Mamas & Papas reserves the right to determine each Price Match on its own merits.
12. These terms and conditions will be governed by English Law and the exclusive jurisdiction of the English Courts shall prevail.